

Contract Terms & Conditions

All services purchased from *CrossFit Humber* must be preceded by the applicant acknowledging, by way of completing a PAR-q form, that he/she has no physical limitations preventing him/her from participation. All applicants under the age of 18 years must have consent, in written form, from a parent or guardian. The applicant also agrees to abide by the rules and regulations of the *studio* and acknowledges that these rules and regulations may change from time to time. Furthermore, all applicants release *CrossFit Humber*, its owners, directors, managers and all employees of all liability regarding 1) any injury to self or child 2) any loss or damage to personal property. If purchasing packages that require payments to be made in installments, the applicant agrees to approve such installments be made by credit card on the dates as predetermined in the services contract.

Registration & Purchase: To register or purchase from the *CrossFit Humber* online booking system, you must be over eighteen years of age. You must ensure that the details provided by you on registration or at any time are correct and complete.

Refund & Cancellation Policy

Sessions

Cancellation – 24 hours notice is required for cancellation of single sessions. Missed sessions without the appropriate notice will be charged as if attended.

Medical Cancellations - Cancellation is permitted where an athlete or team is not able to participate in a single sessions for medical reasons. A doctor's note confirming that the athlete or team was not permitted to participate is required within 7 days of missed session and upon receipt, a credit for a makeup session will be issued.

Camps & Programs

Cancellation - 14 days of notice is required for camp or program cancellations. Any cancellations by an athlete or team with 14 or more days of notice will be processed and a £25.00 administration fee per athlete will apply. Cancellation Within 13 Days Of Camp – No cancellations by an athlete or team will be accepted within 13 days of the beginning of camp. Medical Cancellations - Cancellation is permitted where an athlete or team is not able to participate for medical reasons. A doctor's note confirming that the athlete or team is not permitted to participate is required and upon receipt a refund will be processed.

Privacy Policy

Your Privacy *CrossFit Humber* respects your privacy and pledges to maintain the confidentiality of your personal information. All personal information you share with us is maintained in accordance with the Personal Information Protection and Electronic Documents Act (2000). References to *CrossFit Humber* may include its affiliates, depending on the context. For questions regarding our privacy policy please express this in writing to: Privacy Policy, *CrossFit Humber, Unit 5, Manor Court, Priory Park, Henry Boot Way, Hull, HU4 7BL*

Legal Obligation of Information Release *CrossFit Humber* will release any information that is required to be released by law or court order. In exceptional circumstances it may be necessary that we disclose your personally identifiable information if we believe, in good faith, that disclosure is otherwise necessary or advisable to protect Advantage 4 Athletes Conditioning Centre's interests. We will seek to ensure that any proposed disclosure is required in the circumstances and then ensure that we disclose only the information that is required.

Use of Your Information *CrossFit Humber* obtains most of our information through the signing of waivers and completion of Par-Q forms. With your consent we may also obtain personal information about you from third parties. This may include parents, guardian, coaches or whoever is registering you in a program and paying for your registration. Use of your personal information for any purpose other than those outlined or the release of such information by parties outside of *CrossFit Humber* or its affiliates will take place only under the following circumstances: (a) **When you give consent** – We will disclose your personal information when you have given consent. Under no circumstances do we sell participant or personal information to others. Please note that we will not share health information that may have been provided in connection with a program, program withdrawal or request for refund. With your consent, we may use certain information to provide you with information about *CrossFit Humber* and its affiliates and programming. This consent is optional and you can decide to withdraw it at any time. Information collected by *CrossFit Humber* about its users is used internally by authorized employees of *CrossFit Humber* for following reasons: To process payment, register you in the program of your choice, update you when required of any possible changes of the planned services at *CrossFit Humber*, determination of those areas, features, and services that are valued the most and found most helpful. Also, we collect information to determine the appropriate participation in the activities and services provided at the *CrossFit Humber* and on our site.

Securing Your Information The *CrossFit Humber* website uses sophisticated security and safeguard measures to protect users' information. One such measure is our use of secure server software (SSL), to ensure that your credit card will be protected against fraudulent use while on our site.